



Semiannual Performance Report

Provided To:

Council of the District of Columbia

and

DC Fire & Emergency Medical Services

October 1, 2019 – March 31, 2020

Transports Performed

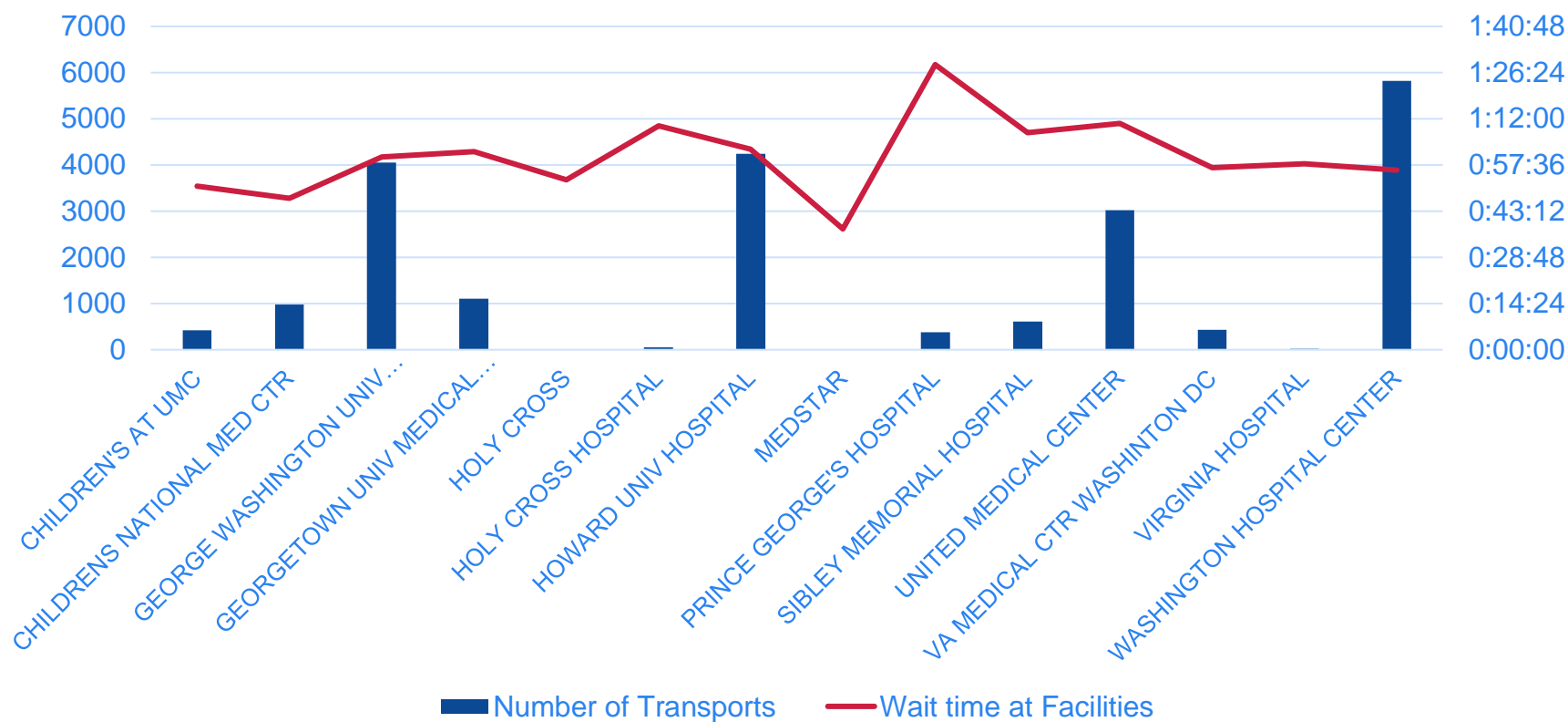
- ✱ 20,901 patient transports were performed by American Medical Response (AMR) from October 1st of 2019 through March 31st of 2020.
- ✱ AMR responded to a total of 24,967 requests for service during this period, averaging 152 requests daily.
- ✱ Average Response Time by Month:
October: 9 minutes, 24 seconds January: 9 minutes, 18 seconds
November: 9 minutes, 16 seconds February: 9 minutes, 31 seconds
December: 9 minutes, 29 seconds March: 9 minutes, 19 seconds
- ✱ AMR met each patient at the location of the incident and transported to the closest available hospital, or as directed by DC FEMS.

Transports Performed

<u>Hospital Name</u>	<u>Transports</u>	<u>Drop Off Time</u>
CHILDREN'S AT UMC	419	00:51:04
CHILDRENS NATIONAL MED CTR	974	00:47:15
GEORGE WASHINGTON UNIV HOSP	4050	01:00:01
GEORGETOWN UNIV MEDICAL CTR	1101	01:01:47
HOLY CROSS	12	00:53:01
HOLY CROSS HOSPITAL	52	01:09:45
HOWARD UNIV HOSPITAL	4245	01:02:27
MEDSTAR	12	00:37:41
PRINCE GEORGE'S HOSPITAL	378	01:28:55
SIBLEY MEMORIAL HOSPITAL	616	01:07:40
UNITED MEDICAL CENTER	3015	01:10:35
VA MEDICAL CTR WASHINTON DC	433	00:56:46
VIRGINIA HOSPITAL	22	00:57:55
WASHINGTON HOSPITAL CENTER	5819	00:55:56

Note: Drop off time is average time in minutes. Hospitals with less than 10 transports not represented.

Transports Performed

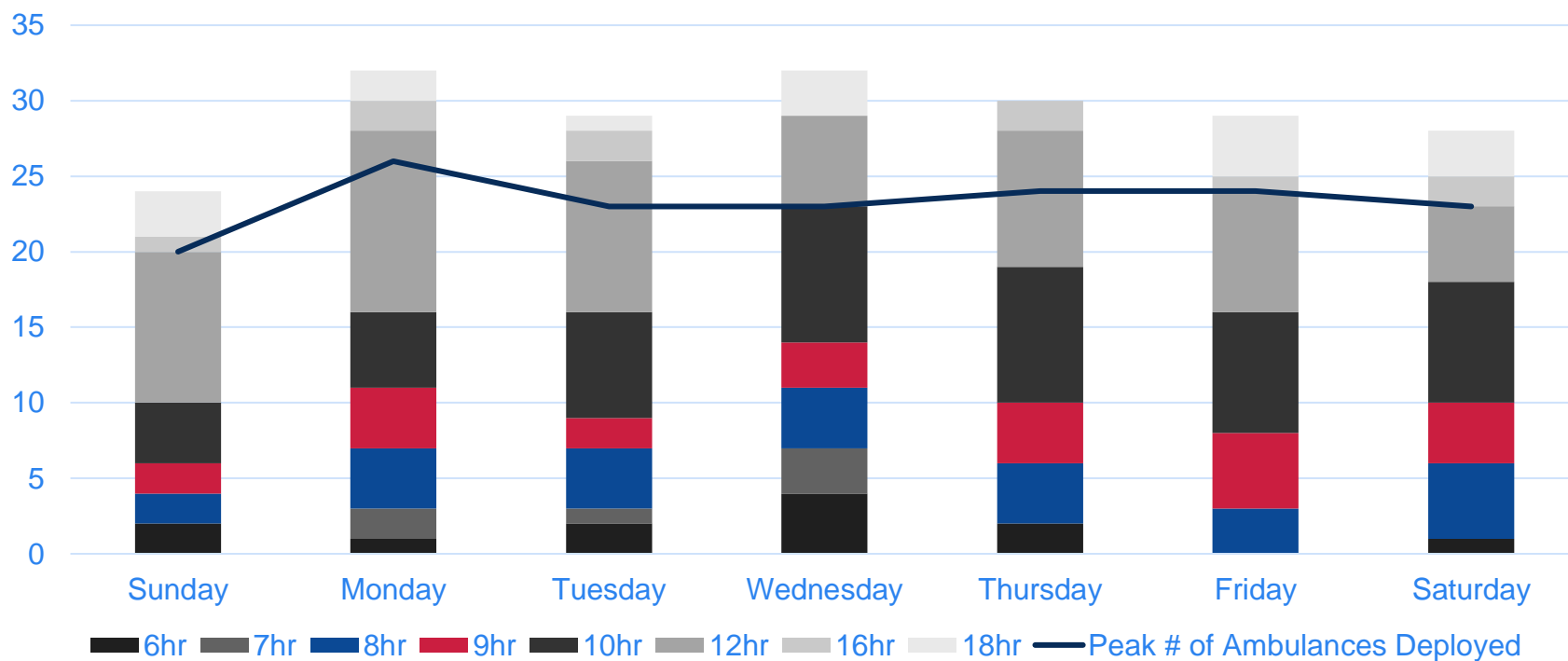


Ambulance and Shift Information

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Current # of Shifts	24	32	29	32	30	29	28
# and Length of Shifts	2 – 6hr 2 – 8hr 2 - 9hr 4 - 10hr 10 - 12hr 1 – 16hr 3 – 18hr	1 – 6hr 2 – 7hr 4 – 8hr 4 - 9hr 5 - 10hr 12 - 12hr 2 – 16hr 2 – 18hr	2 – 6hr 1 – 7hr 4 – 8hr 2 - 9hr 7 - 10hr 10 - 12hr 2 – 16hr 1 – 18hr	4 – 6hr 3 – 7hr 4 – 8hr 3 - 9hr 9 - 10hr 6 - 12hr 3 – 18hr	2 – 6hr 4 – 8hr 4 - 9hr 9 - 10hr 9 - 12hr 2 – 16hr	3 – 8hr 5 - 9hr 8 - 10hr 8 -12hr 1 - 16hr 4 -18hr	1 – 6hr 5 – 8hr 4 - 9hr 8 - 10hr 5 - 12hr 2 – 16hr 3- 18hr
Peak # of Ambulances Deployed	20	26	23	23	24	24	23

Ambulance and Shift Information

Deployments by day



Average at Scene to At Patient Time*

* Approximate Times from Patient Care Reports

October	November	December	January	February	March
00:01:51	00:01:54	00:01:57	00:01:50	00:01:56	00:02:02

Personnel Data

✱ 167 Total Persons Employed in the Division

✱ 23.95% are District Residents

✱ 53.29% are Women

✱ 59.88% Minority Represented